


FB QM-072	Declaration of returned goods for BIOM® and accessories	
--------------	--	---

1 Description:

This form serves as an accompanying certificate for returning products of the BIOM® and accessories product group to OCULUS Optikgeräte GmbH. This form must be completed by the sender and sent to OCULUS Optikgeräte GmbH together with the relevant products. It must be clearly defined that the potentially contaminated products (which may have come in contact with blood or other body fluids) have been processed in accordance with current hygiene regulations and are therefore free of germs.

2 Contact details of sender:

Please mention full address and contact person	
Name:	
Address: (street, postal code, country)	
Contact Person: (full name)	
Contact information: (e-mail address, phone no.)	

3 To be completed by sender:

Description:	Reference:
RMA-Nummer: (if not yet received, please contact customer support) *RMA = Return Material Authorization	
Article number: (of the product)	
Serial number/ LOT number	


Please note:

If you have not received an RMA number yet, or have additional questions about a return, please contact our customer service at:

➤ Phone number: 0641 – 2005 298

e-Mail: support@oculussurgical.de

Erstellt	Geprüft:	Freigegeben	Revision
am: 22.05.2024 von: A. Schumilas	am: 23.05.2024 von: M. Reinhard	am: 23.05.2021 von: E. Loh	04

FB QM-072	Declaration of returned goods for BIOM® and accessories	
--------------	--	---

4 Reason for the return:

- Repair/ Service:

Please provide a detailed error description:

- Returned goods:

Please state a reason for the return:

- Others:

Please state a reason for the return:

5 Condition of the product (to be confirmed by sender):

Please note:

Only return reprocessed or unused products back to OCULUS Optikgeräte GmbH to avoid any contamination.

- Product new/ unused:
- Product was only used
outside of the operation room:
(Contamination can be excluded)
- Completely reprocessed:
(Cleaning, disinfection and sterilization)

Please note:

Returned goods for which no clear reprocessing or confirmation of reprocessing is visible, will be returned to the sender untreated and at the sender's expense. This measure serves the product safety and employee protection of OCULUS Optikgeräte GmbH.

Agreement: I (sender) have read the information above and agree to the conditions listed.

X _____

Place, date, signature